



Mother's Day Weekend Getaway Cartagena, Colombia

Duly note: The Cartagena, Colombia tour was postponed from May 7-11, 2020 to May 6-10, 2021 due to extended border closures as a result of Covid-19. **This tour is non-refundable** as of February 27, 2020. This booking document will be amended accordingly as additional information becomes available.

Tour Duration

5 Days, 4 Nights Package from May 6 - May 10, 2021

Tour Cost

Double Occupancy - \$1,599

Required Deposit - \$399 (Non Refundable)

Single Supplement - \$499

Required Deposit - \$499 (Non Refundable)

Roommate requests can be made at the time of deposit. No requests will be accepted after your deposit. Single occupancy requests will **only** be accepted at the time of deposit. **If you book a double room and do not have a roommate, we will pair you with another member.**

Payment Terms

1. Full payment

1.1. If you pay in full by April 21, 2020:

\$1,599 per person for double occupancy.

2. Installments

2.1. Travelers can choose to pay in **4 installments** after deposit, due by:

Payment Due Date	Double	Single
January 21	\$300.00	\$399.75
February 21	\$300.00	\$399.75
March 21	\$300.00	\$399.75
April 21	\$300.00	\$399.75

3. Late Fees

3.1. A \$100 late fee charge will be applied to all payments made after the 3-day grace period. Missed payments will be applied to the next month plus the \$100 late fee. Your tour will be automatically cancelled after two missed payments **NO EXCEPTIONS** .

3.2. There will be no refund of the deposit or any payments that were made for the tour if it was cancelled due to missed payments. Your tour must be paid in full by April 21, 2020. Final payments not received by April 21, 2020 will be charged an additional \$50 for every 3 days payment is not received. If a late final payment is received without the additional late fees included, your tour will be cancelled, and **NO refund** will be given. This is **NON-NEGOTIABLE**.

Invoice

Payments will be made via PayPal to www.paypal.me/GlobetrottingSistars, or via Chase/Bank of America Quick Pay (Zelle) at typhanielynch@globetrottingsistersllc.com, or via CashApp at \$GlobetrottingSistars. Once payment is received, you will receive an invoice no later than 3 days after payment. It is your responsibility to provide an email address for the invoice to be sent to.

Refund Policy

24 Hour Cancellation Window

You have up to 24 hours to contact Globetrotting Sistars LLC in writing for a refund of your deposit after your tour has been booked. There **will be NO REFUNDS OF THE DEPOSIT AFTER 24 HOURS** upon booking your tour.

You have 70 days before the scheduled tour (February 27, 2020) to cancel. If you cancel your tour after February 27, 2020, there is no refund of any payments. **No Exceptions.** If you cancel your tour before February 27, 2020 you will receive 50% of your payments made to date, **not including your deposit.** Your request for cancellation/refund must be received at the following email address: bookings@globetrottingsistersllc.com

You can opt to transfer your deposit to a future Globetrotting Sistars LLC tour that you are **NOT** currently making payments on within the **same 24 hours as your refund request.** Your request for the transfer must be received at the following email address: bookings@globetrottingsistersllc.com

If your tour is cancelled due to you missing two tour payments, you can not apply the deposit to any future Globetrotting Sistars LLC tour no matter when the tour was cancelled. In case it is necessary to cancel your tour due to a medical or personal emergency, your travel insurance policy can reimburse you for the cost of the tour.

Please carefully read your travel insurance policy to ensure reimbursement of your tour costs under certain circumstances.

Tour Reminders

★ There will be moderate walking while on tour in Cartagena, Colombia.

★ Etiquette:

Remember ladies, you will be visiting a country whose customs may differ from what you are used to in your home country.

Please be aware of the following while we are in Colombia:

★ **Tipping:**

Tips are customary for performances and entertainment in Colombia so please make sure you set aside funds for this, especially if you want to take individual or group pictures with performers. It will reflect badly upon yourself and the group if you attempt to sneak in photos or take pictures without tips/donations. Remember this is their livelihood and they rely heavily on our tips/donations to support themselves and their families.

Tips are customary for guides, hotel staff (housekeeping/maids) and restaurant servers. Be prepared to leave a tip when receiving a service in Senegal.

While it's not mandatory, generally a tip is expected and always appreciated. Please avoid being overly generous, as this may appear that you are flaunting money, but do leave enough to show appreciation for the services you receive.

★ **Hotel Housekeeping/Maid Service**

Housekeeping/Maid Service: \$2-\$3 per night, and up to \$5 in high-end hotels. You can leave the tip on your pillow or in a place where it will be easily located. Tips are recommended to be left per night as the housekeeping staff will not be the same person for each night of your stay.

★ **Bus Tours:**

Bus Tours: (several hours or less), tip your guide 10% - 20% of the cost of the tour. For driver/tour guide for one week the suggested amount is \$4-\$5 per day per passenger. You can give the tip at the end of the week to the driver in an envelope. The preference is for the tip to be given individually rather than as a group. While tips are not mandatory, they are greatly appreciated for all the work that goes into their job catering to travelers.

★ **Bargaining:**

Except for goods in supermarkets, high-end shops, hotels and restaurants, nothing in Senegal has a set price, so bargaining is expected. The seller may offer the item at 30% - 50% more than what they expect for it, so your counteroffer should be lower than what you are expecting to pay. You and the seller will go back and forth until an agreement is made. If you can't come to an agreement, don't get frustrated. Move on and find another vendor and you may even get the price you are looking for once you've walked away. Remember to keep it fun and light.

★ **Activities**

Activities unless stated are not optional. If you choose to opt out of a scheduled activity Globetrotting Sisters LLC will not be responsible for creating an alternate itinerary. Any excursions or activities that you choose to participate in outside of the designated tour itinerary are at your own discretion. Globetrotting Sisters, LLC will NOT be held liable for your safety and security or any costs you incur.

When In Cartagena, Colombia

- ★ Remember and respect that Colombia laws and customs might differ in some regards from your home country. Consequently, remain cognizant and respectful at all times. Please ask for permission before taking pictures of people or private houses.

Special Attire

Special attire is a unique aspect of Globetrotting Sisters, LLC tours, and therefore should be honored.

- ★ Welcome Dinner – Aqua, White, Yellow or Floral Maxi Dresses
Champagne Valentines Dinner – Gold or Red Cocktail Dresses

Meal Requests

If you have food sensitivities, please alert Globetrotting Sisters LLC **at the time of booking**. Please be aware that the country you wish to visit may not be able to accommodate your food sensitivities in the same manner as you are accustomed to in your home country. We will do our best to accommodate you but if it isn't possible we will let you know.

INCLUDED TOUR FEATURES

- ≈ Daily Breakfast
- ≈ Dinners on Days 1,3,4
- ≈ Welcome Dinner(W/One Colombian Cocktail)
- ≈ Valentines Dinner(W/One Glass of Champagne)
- ≈ Lunch on Days 2 & 3
- ≈ 4 nights accommodation
- ≈ Wifi @ hotel
- ≈ Ground Transfers
- ≈ Walking Historic Tour in The Old City
- ≈ The Real Cartagena Tour
- ≈ Graffiti (Street Art) Tour
- ≈ Rosario Island Day Trip
- ≈ Palenque Tour

EXCLUDED TOURS FEATURES

- ≈ Airfare
- ≈ Travel/Medical Insurance
- ≈ Dinners on days 2 & 5
- ≈ Lunch on days 1, 4,& 5
- ≈ Beverages, including alcohol except for those specifically stated
- ≈ Snorkeling Instructor Fees
- ≈ Optional Spa treatment (**Book directly with the onsite Spa at the hotel upon arrival**)
- ≈ Nightlife
- ≈ Any other item of personal use
- ≈ Tips/Gratuities
- ≈ Covid-19 PCR test

GS reserves the right to make changes to the Booking Information without notice.

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Flight Information

AIRFARE: Numerous connecting flights are being offered by American, Copa and Avianca airlines, starting at \$262 RT. Individuals can choose any flight suffice they arrive no later than 3pm. You can also fly from different states in the US or from Canada and UK suffice you arrive at the designated time to begin the tour.

Visa/Vaccination

Visas are stamped in your passport upon arrival. No vaccination is required once you are up to date on immunizations.

Duly Note: A Covid-19 Negative PCR test is required and must be taken 96 hours prior to arrival.

Upon receipt of your deposit, you will receive a Trip Packet via email with all pertinent information. In addition, you will be added to a private group chat to get acquainted with the other ladies, and discuss crucial matters regarding your trip.

**Additional Information on Lists, Flights, and Travel Insurance
will be provided in our Tour Packages.**

Questions

If you have any questions or concerns please send us an email at:
bookings@globetrottingsistersllc.com

We will be happy to answer any questions you may have. We will respond within 24 hours.

Duly note: Postponed tours are non-refundable.