



Southern Africa Extension Tour Eswatini-Zimbabwe-Zambia-Botswana

Duly note: The Southern Africa Extension tour was postponed from November 15-21, 2020 to November 14-20, 2021 due to extended border closures as a result of Covid-19. **Postponed tours are non-refundable.** Updates to this tour can be found at the end of this document.

Tour Duration

7 days, 6 Nights Package from November 14 – 20, 2021

Tour Cost

Double Occupancy - **\$3,600pp**

Required Deposit — **\$599** (Non refundable)

Single Supplement - **\$1,300**

Required Deposit – \$699 (Non refundable)

Roommate requests are made at the time of deposit. No requests will be accepted after your deposit. Single occupancy requests will **only** be accepted at the time of deposit. If you book a double room and do not have a roommate, we will pair you with another member.

Payment Terms

1. Full payment

1.1. If you pay in full by August 4, 2020:

\$3,600 per person for double occupancy.

2. Installments

2.1. **Travelers can choose to pay in 6 installments after deposit, due by:**

Payment Due Date	Double	Single
March 4	\$500.17	\$700.17
April 4	\$500.17	\$700.17
May 4	\$500.17	\$700.17
June 4	\$500.17	\$700.17
July 4	\$500.17	\$700.17
August 4	\$500.17	\$700.17

3. Late Fees

3.1. A \$100 late fee charge will be applied to all payments made after the 3-day grace period. Missed payments will be applied to the next month plus the \$100 late fee. Your tour will be automatically cancelled after two missed payments NO EXCEPTIONS.

3.2. There will be no refund of the deposit or any payments that were made for the tour if it was cancelled due to missed payments. Your tour must be paid in full by August 4, 2020. Final payments not received by August 4, 2020 will be charged an additional \$50 for every 3 days payment is not received. If a late final payment is received without the additional late fees included, your tour will be cancelled, and NO refund will be given. This is NON-NEGOTIABLE.

Invoices

Payments will be made via PayPal to www.Paypal.me/GlobetrottingSistars, Chase/Bank of America Quick Pay (Zelle) at typhanielynch@globetrottingsistarsllc.com, or via CashApp at \$GlobetrottingSistars. Once payment is received, you will receive an invoice no later than 3 days after payment. It is your responsibility to provide an email address for the invoice to be sent .

Refund Policy

Cancellation

You have 90 days before the scheduled tour (August 17, 2020) to cancel. If you cancel your tour after August 17, 2020, there is no refund of any payments. **No Exceptions.** If you cancel your tour before August 17, 2020 you will receive 50% of your payments made to date, **not including your deposit, and all international airfare included in your package.** You **cannot** transfer funds paid to date to another Sistars LLC tour that you are NOT currently making payments on . All applicable refunds are made within 21 business days of your request. Your request for refund/cancellation must be received at the following email address: bookings@globetrottingsistarsllc.com

International Airfare (Non Refundable)

Due to the complexities of this tour **all 4 international flights within Southern Africa included in this package is non refundable by the airlines.** Consequently, in cases of cancellation where refund is applicable the total airfare fees will be deducted from your refund. **NO EXCEPTIONS**

If your tour is cancelled due to you missing two tour payments, you cannot apply the deposit to any future Globetrotting Sistars LLC tour no matter when the tour was cancelled. In case it is necessary to cancel your tour due to a medical or personal emergency, your travel insurance policy can reimburse you for the cost of the tour. **Please carefully read your travel insurance policy to ensure reimbursement of your tour costs under certain circumstances.**

Tour Reminders

- ★ There will be moderate walking during all tours.
- ★ Etiquette: Remember ladies, you will be visiting a country whose customs may differ from what you are used to in your home country. Please be aware of the following while we are in South Africa.

Please be aware of the following while we are in Eswatini, Zimbabwe, Zambia & Botswana:

- ★ Tipping: Tips are customary for performances and entertainment in Africa so please make sure you set aside funds for this, especially if you want to take individual or group pictures with performers. It will reflect badly upon yourself and the group if you attempt to sneak in photos or take pictures without tips/donations. Remember this is their livelihood and they rely heavily on our tips/donations to support themselves and their families.

Tips are customary for guides, hotel staff (housekeeping/maids) and restaurant servers. Be prepared to leave a tip when receiving a service in Africa. While it's not mandatory, generally a tip is expected and always appreciated. Please avoid being overly generous, as this may appear that you are flaunting money, but do leave enough to show appreciation for the services you receive.

- ★ Housekeeping/Hotel Service: \$2-\$3 per night, and up to \$5 in high-end hotels. You can leave the tip on your pillow or in a place where it will be easily located. Tips are recommended to be left per night as the housekeeping staff will not be the same person for each night of your stay.

★ Bus Tours: (several hours or less), tip your guide 10% - 20% of the cost of the tour. For driver/tour guide for one week the suggested amount is \$4-\$5 per day per passenger. You can give the tip at the end of the week to the driver in an envelope. The preference is for the tip to be given individually rather than as a group. While tips are not mandatory, they are greatly appreciated for all the work that goes into their job catering to travelers.

- ★ Bargaining: Except for goods in supermarkets, high-end shops, hotels and restaurants, nothing in South Africa has a set price, so bargaining is expected. The seller may offer the item at 30% - 50% more than what they expect for it, so your counteroffer should be lower than what you are expecting to pay. You and the seller will go back and forth until an agreement is made. If you can't come to an agreement, don't get frustrated. Move on and find another vendor and you may even get the price you are looking for once you've walked away. Remember to keep it fun and light.

- ★ Bartering with the locals for items can be fun, and can be done in small villages and markets. Feel free to bring items from home that you are willing to trade for items in South Africa. Please DO NOT bring junk/cheap items that have no usefulness. Clothing with logos (T-shirts, caps, etc.) are especially interesting to locals.

- ★ Activities unless stated are not optional. If you choose to opt out of a scheduled activity Globetrotting Sisters LLC will not be responsible for creating an alternate itinerary. Any excursions or activities that you choose to participate in outside of the designated tour itinerary are at your own discretion. Globetrotting Sisters, LLC will NOT be held liable for your safety and security or any costs you incur.

When In Eswantini, Zimbabwe, Zambia & Botswana

★ Remember and respect that Southern Africa while not all conservative dressing must be modest. Don't walk around the towns and villages dressed in bikinis, mini skirts or similar clothing. Women should wear dresses or skirts that reach below the knee. Although alcohol is freely available, drunken behavior is consider offensive. Ask for permission before taking pictures of people or private houses.

Special Attire

★ TBA

Meal Requests

If you have food sensitivities, please alert Globetrotting Sistars LLC **at the time of booking**. Please be aware that the country you wish to visit may not be able to accommodate your food sensitivities in the same manner as you are accustomed to in your home country. We will do our best to accommodate you but if it isn't possible we will let you know.

INCLUDED TOUR FEATURES

- Globetrotting Sistars LLC T-Shirt
- Daily Breakfast
- All airport transfers within travel dates
- 6 nights Accommodation at 5 star properties **w.Wifi**
- Lunches and dinners as stipulated in the itinerary
- Schedule tours, Professional guides, entrance fees during excursions
- Water on scheduled tours
- Roundtrip airfare from Johannesburg to Eswatini
- Roundtrip airfare from Johannesburg to Victoria Falls, Zimbabwe
- Trips to Zambia & Botswana

EXCLUDED TOURS FEATURES

- International RT Airfare from US, Canada, England etc.
- Local Transport - Outside of scheduled activities and tour dates
- Tours and Excursions outside of scheduled activities, **Nightlife**
- Visa(Issued Upon Arrival, No Fees)
- All beverages including alcoholic beverages (unless otherwise stated)
- Dinners(Except for arrival days)
- Tips (i.e. Drivers, Hotel Staff, Tour Guides or Waiters)
- Travel insurance including International Medical Insurance
- Any Vaccinations(**Yellow Fever Required**)
- Any additional Hotel Costs - outside of Globetrotting Sisters arrangements
- Personal Spending Money & Optional Activities/Excursions
- Covid-19 Testing

Flight Information (From US)

Clients will book their individual RT flights to meet us in Johannesburg, South Africa.

Continue on from South Africa Tour or connect at the Airport In Johannesburg to commence the Extension Tour.

You will book your individual RT flight from the US, Canada or UK to Johannesburg, South Africa. You will be given your flight itinerary for Eswatini prior to arrival in South Africa. You will utilize it to check in and meet us at the designated gate. Duly note you will not be exiting the airport in Johannesburg. A representative will be waiting at the gate with a Globetrotting Sisters Group sign. For those connecting with us upon completion of the South Africa tour, we suggest if at all possible, you arrive a day earlier and remain in Johannesburg until we are ready to depart. This will ensure in case of flight delays you will give yourself enough time to meet us and connect for our flight to Eswatini.

Visas are upon arrival for US/Canadian or UK citizens, passports are stamped at entry.

Vaccination- Yellow fever required(Once up to date with immunizations).

Covid-19 testing might be required but is not covered.

Additional Information on Packing Lists, Flights, and travel Insurance will be provided in our Tour Packages.

Duly note: The South African Extension tour has been postponed until November 14-20, 2021 due to extended border closures as a result of Covid-19. **Postponed tours are nonrefundable.** Booking will remain open until July 28, 2021; however, complete payments must be made by May 31, 2021 for persons booked prior to August 9, 2020. All new bookings have until May 31, 2021 to pay at least 50% towards their package, then the remaining balance by July 28, 2021.

Individuals booked prior to August 9, 2020 have until May 31, 2021 to transfer to another person if unable to attend. In addition, the tour is now open to men and couples. Your cooperation and understanding are greatly appreciated.

If borders remain closed after August 31, 2021, individuals will obtain a company credit to utilize towards a future tour/trip with Globetrotting Sisters.

Questions?

If you have any questions or concerns please send us an email at: bookings@globetrottingsistersllc.com

We will be happy to answer any questions you may have. We will respond within 24 hours.

**GS reserves the right to make changes to the Booking Information without notice.
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