

Rwanda Cultural Immersion & Adventure Tour

Tour Duration

9 Days, 8 Nights Land Package from July 1-9, 2022

Tour Cost

Double Occupancy - \$2,775 (Shared Room – 2 persons Max) Required Deposit - \$275 Monthly Payment - \$416.66

Single Supplement – Add \$475 to have a Single room(\$3,250Total)
Required Deposit - \$450
Monthly Payment - \$466.66

Roommate requests can be made at the time of deposit. No requests will be accepted after your deposit. Single occupancy requests will only be accepted at the time of deposit. If you book a double room and do not have a roommate, we will pair you with another member. If we are unable to find a suitable roommate for you must take a Single Occupancy slot. If you're not comfortable sharing we've slashed our single supplement rate by 80%. Hence, we encourage you to take this option unless traveling as a couple, with friends or family members.

Payment Terms

1. Full payment

1.1. If you pay in full by June 15, 2022:

\$2,775 per person for double occupancy.

2. <u>Installments</u>

2.1. Travelers can choose to pay in **6 installments** after deposit, due by:

Payment	Double	Single
Dates		
15 Jan	\$416.66	\$466.66
15 Feb	\$416.66	\$466.66
15 Mar	\$416.66	\$466.66
15 Apr	\$416.66	\$466.66
15 May	\$416.66	\$466.66
15 Jun	\$416.66	\$466.66

3. Late Fees

- 3.1. A \$25 late fee charge will be applied to all payments made after the 3-day grace period. Missed payments will be applied to the next month plus the \$25 late fee. Your tour will be automatically cancelled after two missed payments **NO EXCEPTIONS**.
- 3.2. There will be no refund of the deposit or any payments that were made for the tour if it was cancelled due to missed payments. Your tour must be paid in full by June 15, 2022. Final payments not received by June 15, 2022 will be charged an additional \$25 for every 3 days payment is not received. If a late final payment is received without the additional late fees included, your tour will be cancelled, and **NO refund** will be given. This is **NON-NEGOTIABLE**.

<u>Invoices</u>

Payments will be made via PayPal to www.paypal.me/GlobetrottingSistars, or via Chase/Bank of America Quick

Pay (Zelle) at typhanielynch@globetrottingsistarsllc.com, or via CashApp at \$GlobetrottingSistars. Once payment is received, you will receive an invoice no later than 7 days after payment. It is your responsibility to provide an email address for the invoice to be sent to.

Refund Policy

You have 90 days before the scheduled tour (April 2, 2022) to cancel. If you cancel your tour after April 2, 2022, there is no refund of any payments. **No Exceptions**. If you cancel your tour before April 2, 2022, you will receive 50% of your payments made to date, **not including your deposit**. You can opt to transfer your funds paid on the tour to date (deposit is **not included**) to a future Globetrotting Sistars LLC tour that you are **NOT** currently making payments on or receive a refund of your funds paid on the tour to date (deposit is **not included**) within 14 business days. Your request for the transfer must be received at the following email address: bookings@globetrottingsistarsllc.com

If your tour is cancelled due to you missing two tour payments, you can not apply the deposit to any future Globetrotting Sistars LLC tour no matter when the tour was cancelled. In case it is necessary to cancel your tour due to a medical or personal emergency, your travel insurance policy can reimburse you for the cost of the tour. Please carefully read your travel insurance policy to ensure reimbursement of your tour costs under ANY circumstances.

Special Covid Protection Policy – Covid-19 Cancellation Policy

If Globetrotting Sistars, LLC or it's vendors cancel the tour as a result of border closures due to Covid-19, before the 90 days cancellation window as stated herein, Sistars (Customers) can choose a refund (excluding Paypal fees) or a GS company credit to be utilized towards another GS tour. If the tour is cancelled after the 90 days cancellation window as stated herein, as a result of border closure or denial of American citizens based on Covid-19, the tour will be rescheduled for a later date within 12 months of cancellation. No refunds only company credit will be issued, **NO EXCEPTION!**

Covid-19 Protocols as stipulated by the Rwandan government in order to gain access into Rwanda.

- 1. Fill out a passenger locator form at rbc.gov.rw before departure.
- 2. A negative PCR test must be taken 72hrs(3days) prior to departure to Rwanda. It must be uploaded to the RBC's website before departure. rbc.gov.rw
- 3. Upon arrival at Kigali International Airport you will also be tested for Covid-19. The payment is \$60US and must be made Online or by cash upon arrival.
- 4. Currently there is a curfew from midnight to 4am daily. Though might not be in effect at the time of our trip.
- ***Covid Vaccine is currently not mandatory to enter Rwanda, though we cannot guarantee that won't change in the future.

Covid-19 Protocols to Re-enter the US

A PCR test must be taken 72hrs prior to departure to the US. Our local Vendor will assist with scheduling and transport. You are responsible for payment to the lab at the time of the test. Additional information on cost will be supplied during our schedule group chats. If you are traveling to another country other than the US please check required protocols with their designated government offices.

Tour Reminders

★ There will be some walking while on tour in Rwanda.

★: Etiquette:

Remember ladies, you will be visiting a country whose customs may differ from what you are used to in your home country.

Please be aware of the following while we are in Rwanda:

★ Tipping:

Tips are customary for performances and entertainment in Rwanda so please make sure you set aside funds for this, especially if you want to take individual or group pictures with performers. It will reflect badly upon yourself and the group if you attempt to sneak in photos or take pictures without tips/donations. Remember this is their livelihood and they rely heavily on our tips/donations to support themselves and their families.

Tips are customary for guides, hotel staff (housekeeping/maids) and restaurant servers. Be prepared to leave a tip when receiving a service in Rwanda. While it's not mandatory, generally a tip is expected and always appreciated. **Please** avoid being overly generous, as this may appear that you are flaunting money, but do leave enough to show appreciation for the services you receive.

→ Hotel Housekeeping/Maid Service

Housekeeping/Maid Service: \$2-\$3 per night, and up to \$5 in high-end hotels.

You can leave the tip on your pillow or in a place where it will be easily located. Tips are recommended to be left per night as the housekeeping staff will not be the same person for each night of your stay.

→ Bus Tours:

Bus Tours: (several hours or less), tip your guide 10% - 20% of the cost of the tour. For driver/tour guide for one week the suggested amount is \$4-\$5 per day per passenger. You can give the tip at the end of the week to the driver in an envelope. The preference is for the tip to be given individually rather than as a group. While tips are not mandatory, they are greatly appreciated for all the work that goes into their job catering to travelers.

★ Bargaining:

Except for goods in supermarkets, high-end shops, hotels and restaurants, nothing in Senegal has a set price, so bargaining is expected. The seller may offer the item at 30% - 50% more than what they expect for it, so your counteroffer should be lower than what you are expecting to pay. You and the seller will go back and forth until an agreement is made. If you can't come to an agreement, don't get frustrated. Move on and find another vendor and you may even get the price you are looking for once you've walked away. Remember to keep it fun and light.

→ Activities

Activities unless stated are not optional. If you choose to opt out of a scheduled activity Globetrotting Sistars LLC will not be responsible for creating an alternate itinerary. Any excursions or activities that you choose to participate in outside of the designated tour itinerary are at your own discretion. Globetrotting Sistars, LLC will NOT be held liable for your safety and security or any costs you incur.

When In Rwanda

★ Remember and respect that Rwanda is a Muslim society. Don't walk around Kigali or other towns and villages dressed in bikinis, miniskirts or similar clothing. Women should cover their shoulders and wear trousers or skirts that reach below the knee. Don't go topless on the beaches! Bikinis and swimwear are acceptable on tourist beaches, but not if there are fisherman or seaweed harvesters nearby.

Although alcohol is freely available, drunken behavior is considered offensive. Ask for permission before taking pictures of people or private houses.

Special Attire

★ TBA(Welcome & Farewell etc.)

Meal Requests

If you have food sensitivities, please alert Globetrotting Sistars LLC **at the time of booking**. Please be aware that the country you wish to visit may not be able to accommodate your food sensitivities in the same manner as you are accustomed to in your home country. We will do our best to accommodate you but if it isn't possible we will let you know.

INCLUDED TOUR FEATURES

- Meals(All Daily Breakfast, Lunch & Dinners) (As stipulated on Itinerary)
- All airport transfers within travel dates & tour transportation as listed on itinerary in air conditioned vehicle.
- 8 nights Accommodation(As stipulated on itinerary)
- Azizi Life Immersion Experience
- Kigali City Tour & Nyamirambo Women Group Experience
- Reconciliation Village & Nyamata+Ntarama Genocide Memorial Site
- Kigali Genocide Museum
- City of Rubavu Tour & Kimironko Local Market Visit
- Tea & Kinunu Coffee Estate Experience
- Iby Iwacu Cultural Village & Diane Fossey Institute
- Boat Ride On Lake Kivu & Fishermen Experience
- Mount Kigali Hike
- Professional English Speaking Guides
- Water on scheduled tours
- All tour activities & visits to villages as noted on the itinerary.

EXCLUDED TOURS FEATURES

- International Airfare
- Local Transport Outside of scheduled activities and tour dates
- Tours and Excursions outside of scheduled activities(Includes Nightlife Activities)
- All beverages including alcohol(Except 1 non alcoholic beverage per meal pp)
- Spa Treatments (Individuals will book directly with the spa upon arrival)
- Tips (i.e. Drivers, Hotel Staff, Tour Guides or Waiters)
- Travel insurance including International Medical Insurance
- Any Vaccinations(Yellow Fever Required)
- Any Testing (**Covid-19 Negative Required** 3 days(72hrs) prior to departure to Rwanda, Upon Arrivat at the airport in Kigali & 72hrs prior to departing Rwanda)
- Any additional Hotel Costs outside of Globetrotting Sistars arrangements

Flight Information

You will depart from your respective cites. Flights are booked separately! The group will depart on an overnight flight via Brussels Airlines from JFK on June 30, 2022, with a 2hrs:35min layover in Brussels. Flight #SN 502 departs JFK @ 6:35pm and arrives at 7:05pm (GMT) on Friday July. 1st, 2022 at KGL. Duly note departure from Kigali, Rwanda on July 9th @ 8:15pm on flight# SN 501. Thus far this is the least expensive flight out of JFK @ \$1,108. However, you're welcome to book separately, and fly from any city, province or country suffice you arrive on July 1st. Visit www.brusselsairlines.com or www.united.com to book your flight.

Visa/Vaccination/Testing

For **U.S. citizens**, a 30 day tourists **visa** is upon arrival at \$50US(Single entry) & \$70US(Multiple entry). Current yellow fever vaccination is mandatory to enter **Rwanda** and Covid vaccination is recommended but not mandatory. Covid-19 testing is also required and must be negative 3 days prior to departure.

GS Company Credit – There MUST be a quorum of 10 persons in order to utilize 100% credit. You can only use 50% of your credit if less than 10 persons total, and you will be responsible for the remaining balance to be paid in full no later than June 15, 2022.

Additional Information on Packing Lists, Flights, Visas, Vaccinations and Travel Insurance will be provided in our Tour Packages.

^{*}Individuals are responsible for testing fees.

Questions

If you have any questions or concerns please send us an email at: bookings@globetrottingsistarsllc.com

We will be happy to answer any questions you may have. We will respond within 24 hours.

GS reserves the right to make changes to the Booking Information without notice.

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